SNETHEMBAZUNGU

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# EXPERIENCE

**CALL CENTRE AGENT**

**•KUWALA FSP•3rd MARCH2022–2 AUGUST 2023**

Outbound sales cold-calling,admin,teamwork,problemsolving and the ability to work under pressure.

# ABOUT ME

A Diploma in Language Practice Graduate seeking employment at a reputable organization.

# SKILLS

* Court Translation& interpretation Cold- Calling
* Editing written work
* Proofreading

**LANGUAGES**

Proficient in English and IsiZulu

**STORE ASSISTANT**

**•PICCADILLY STORE •7THJULY2021–24THDECEMBER2021**

Stock-taking,customer service,store debrief and store maintenance.

# EDUCATION

**STADIO HIGHER EDUCATION**

**•ADVANCED DIPLOMA IN VOCATIONAL & TECHNICAL TEACHING • 9THMARCH 2024 – PRESENT**

**TSHWANE UNIVERSITY OF TECHNOLOGY**

**•DIPLOMA IN LANGUAGE PRACTICE • 2018 - 2022**

**REFERENCES**

* Bheki Khoza-Sales Representative and Former Colleague at Kuwala FSP

o Contact:0797232729

* + Email:khozmabona04@gmail.com
* Lesego Mofolo–Store Supervisor at Piccadilly Store
	+ Contact:0646592035