

# NOZIPHIWO MDINGI SOCIAL WORKER

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## PERSONAL INFORMATION

**Nationality:** South African

**ID Number:** 9510280507087

**Gender:** Female

**Race:** African

**Email Address:** mdinginoziphiwo@gmail.com

**Contact:** 0604414644/0834226354

**Location:** 194 Umbilo Rd Durban 4001

**Languages:** English, IsiXhosa

**Disability:** Yes

IsiZulu

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## PROFESSIONAL SUMMARY

Compassionate and motivated qualified Social Worker with comprehensive knowledge of generic Social Work methods (case work, group work, community work) and crisis intervention. Offering experience working with families, groups, couples and individuals in domestic relationships. Determined to serve diverse population with integrity and dignity.

## KEY STRENGTHS

Have a positive attitude to teamwork and multi-disciplinary collaborations. I easily adapt to change, challenges and time constraints. Highly skilled with variety of largely used computer programmes. Ensure effective assistance to Social Workers with home investigations and finalization of all priority cases within time frame. Able to work independently and effectively in the absence of supervisor.

## EDUCATION

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**2019** University of KwaZulu Natal  
Bachelor of Social Work

**2015** Efata School for the Blind and Deaf  
National Senior Certificate

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## WORK EXPERIENCE

**Social Auxiliary Worker**  
**KZN Society for the Blind**

**07/2023 to date**

### DUTIES

- Implement all social work methods of interventions to the vulnerable groups.

- Organise and facilitate awareness programme to Health professionals.
- Conduct group support on partially and blind individuals.
- Form partnership and participate on community programmes in areas of operations.
- Screen, maintain support, refer and link clients to appropriate social and rehabilitative services.
- Conduct home investigations using social work skills to identify the condition and needs of client base.
- Keep up to date records of individual clinical interventions, social plans of action, progress reports and monitor the effectiveness of the applied interventions.
- Use appropriate social work intervention tools to implement recommended interventions by providing continued support, advice and guidance to the vulnerable groups.

### **Social Work Intern**

**Dpt. Of Education. – Mount Ayliff, South Africa**

**04/2022 – 07/2023**

- Partaking as team contributor on clinical and administrative projects.
- Provide social work services (casework, group and community work).
- Conduct screening, preliminary assessment and therapeutic assessments
- Provide prevention, early intervention, and treatment, reintegration and aftercare services.
- Conduct home visits for assessment, family preservation and restorative services.
- Provide parenting services to parents.
- Promote inclusion and learner support programs.
- Advocate for Children's rights in relation to School policies.
- Responsible for planning and implementing awareness programmes in school such as bullying, teenage pregnancy and drug awareness
- Responsible for evaluating and monitoring school groups and Learner Support Agent.

### **Social Worker Assistant**

**Dpt. Of Social Development– Kokstad, South Africa**

**12/2021- 03/2022**

- Practising Social Work methods (Case work, Group work and Community work).
- Conducting intake and follow up interviews.
- Conduct assessment and research within the communities to strengthen service delivery.
- Implementation and monitoring of recommended interventions by providing continuous support, counselling, guidance and advice to individuals, groups and communities.
- Ensure implementation of Social Work Administration in line with CW forms and record management with a view to ensure proper record keeping.
- Ensure accurate record keeping by continues updating the registers, (intake register, child abuse register, foster care placement register, older person's abuse register)
- Assist clients by empowering and advocating for them with a view to enhance their self-esteem, functionality and problem-solving capabilities
- Counselling: - marital, family conflict, youth with behaviour problems etc.
- Undertaking home and school visits for investigation purposes.

- Compiling and presenting reports for children's court enquires.
- Compiling reports for issuing of social relief
- Assist Community Care Givers by giving them support in line with service delivery
- Liaising with other government departments and community-based organisations in order to strengthen inter-departmental working relationship for an improved service delivery.

### **Social Work Intern**

**Dpt of Education – Johannesburg West, South Africa**

**11/2020- 10/2021**

- Provided psycho-social support to clients of all age groups
- Collaborated with teachers to develop a peer education programme
- Monitored and evaluated the effectiveness of recommended interventions and report on progress and challenges.
- Provided therapeutic counselling to families, couples and individuals
- Managed intakes and all administrative work
- Ensured that social work services with regards to care, support and protection of individuals, families and groups through relevant programmes.
- Network for the institution and maintain communication with stakeholders.

### **PROFESSIONAL REGISTRATION**

South African Council for Social Service Professions: 10-52201

Date Registered: 13/01/2020

### **SKILLS GAINED AND KNOWLEDGED**

- Planning, Organising, Leadership, implementation and people management skills.
- Co-ordinating, facilitation and Presentation skills
- Time and Project management skills
- Excellent Administrative skills
- Professional Counselling
- Good interpersonal, networking and negotiation skills
- Problem solving and Conflict management skills
- Crisis intervention and Change management
- Good communication skills (verbal and written)
- Advocating and Interviewing skills
- Monitoring and evaluation skills
- Computer literate
- Knowledge of the Public Service and relevant mandates (Children's Act no 38 of 2005, Guideline for the management of alternative care, Non-Profit Organisation Act, Leave Policy, Public Financial Management Act)

### **REFERENCES**

**Ms Mchunu**

Department of Education

Nolitha Special School

Designation

Educational Psychologist Supervisor

Contact 061 581 2828/083 352 0183

**Mrs Malanda** Department of Social Development  
Kokstad Service Office  
Designation Service Office Manager

Contact 082 804 8975/039 701 2245

**Mrs Khosa** Johannesburg West District  
Designation Educational Psychologist Supervisor

Contact 083 344 7652/072 596 6990