

CHRISTIAN T DUMBA

SOCIAL WORKER


As a dedicated professional with a Master of Social Work, I possess a strong foundation in social work theory, practice, and research, which enables me to effectively support individuals, families, and communities facing various social challenges. My training has equipped me with the skills to assess complex social issues, design tailored intervention plans, and advocate for policies that promote social justice and well-being. With a deep understanding of mental health, child welfare, and community development, I am committed to improving the lives of those I serve by addressing their unique needs in a compassionate and professional manner. Throughout my career, I have worked in diverse settings, collaborating with multidisciplinary teams to deliver comprehensive support and services. My experience includes case management, crisis intervention, counseling, and resource coordination, all of which have honed my ability to navigate complex social systems. Driven by a passion for empowering individuals and creating positive change, I am dedicated to advancing social work practice and contributing to the well-being of vulnerable populations.



CONTACT DETAILS

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SOCIAL

 [linkedin.com/in/christiantdumba](https://www.linkedin.com/in/christiantdumba)

PERSONAL DETAILS


Nationality: Zimbabwean
Gender: Male

LANGUAGES

English 
IsiNdebele 
IsiZulu 

CAREER HISTORY


▶ THE GARDEN ASSISTED LIVING HOME, A PROJECT BY THE MUSLIMS OF TSHWANE

 JUNE 2020 – JUNE 2021

SOCIAL WORKER

- Assess clients' needs, situations, strengths, and support systems to develop individualized care plans.
- Provide counseling and emotional support to individuals, families, and groups to address mental health, behavioral, and social challenges
- Connect clients with community resources, services, and programs to enhance their well-being.
- Advocate for clients' rights and access to necessary social services and benefits.
- Conduct home visits and site assessments to evaluate living conditions and family dynamics.
- Collaborate with healthcare professionals, educators, and community organizations to provide holistic care.
- Monitor clients' progress and adjust care plans as needed to meet evolving needs.
- Educate clients and families on coping strategies, available resources, and support networks.
- Maintain detailed case records, ensuring compliance with confidentiality and ethical guidelines.
- Develop and implement intervention strategies to address crises and improve clients' quality of life.
- Delivered strategic consultancy on social work practices to enhance patient well-being and care outcomes.
- Collaborated with clinic social workers and multidisciplinary care teams to address both physical and emotional health needs of patients.
- Managed high-quality, personalized case support for elderly and visually impaired residents, ensuring their specific needs were met.

▶ THE GARDEN ASSISTED LIVING HOME, A PROJECT BY THE MUSLIMS OF TSHWANE

 JUNE 2015 – JUNE 2021

HOME-BASE CAREGIVER

- Assist clients with daily activities, including bathing, dressing, grooming, and meal preparation.
- Provide companionship and emotional support to improve clients' overall well-being.
- Administer prescribed medications and monitor clients' health conditions, reporting any changes to healthcare professionals.
- Perform light housekeeping tasks, such as laundry, cleaning, and maintaining a safe living environment.
- Support mobility by helping clients move around the home and assisting with physical exercises.

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EDUCATION

University of South Africa
2024

Master of Social Work (MSW)

University of South Africa
2018

Bachelor of Social Work (BSW)

St John Ambulance
2018

Home Base Care Certificate

St John Ambulance
2018

First Aid Level 1 Certificate

Inyathi High School
2010

O' Level

Inyathi High School
2012

A' Level

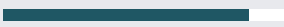
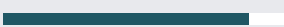
KEY SKILLS

- Team management
- Risk management
- Time management skills
- Caregiving Skills
- Coordination skills
- Social Work Expertise
- Leadership & Collaboration
- Excellent communication skills
- Research & Documentation
- Problem Solving

ATTRIBUTES

- Strategist
- Technological
- Articulate
- Catalyst
- Organised
- Meticulous
- Procedural
- Innovative

COMPUTER SKILLS

- MS Word 
- MS PowerPoint 
- MS Outlook 
- MS Excel 
- Internet 

CAREER HISTORY

- Accompany clients to medical appointments and assist with transportation needs.
- Document care provided and maintain accurate records of clients' health and progress.
- Collaborate with family members and healthcare professionals to develop and implement personalized care plans.
- Provided personalized support to frail elderly individuals, paraplegic clients, and those with visual impairments, addressing daily living needs with care and professionalism.
- Cultivated an inclusive and supportive environment, fostering trust and effective communication with clients from diverse cultural backgrounds.
- Exhibited exceptional patience, empathy, and cultural sensitivity in all client interactions, ensuring dignity and respect at all times.

ZODWA SPECIAL SCHOOL - TSHWANE, SOUTH AFRICA

FEBRUARY 2016 – SEPTEMBER 2018

STUDENT SOCIAL WORK TRAINING

- Provide support to individuals, families, and groups, addressing social, emotional, and economic challenges.
- Collaborate with interdisciplinary teams to coordinate services and resources for clients.
- Participate in case management activities, including maintaining accurate and confidential records.
- Shadow experienced social workers during client interviews, home visits, and agency meetings.
- Facilitate group sessions and workshops on topics such as life skills, conflict resolution, and community engagement.
- Research and analyze community resources to connect clients with appropriate support networks.
- Monitor clients' progress and report findings to supervisors to inform future interventions.
- Adhere to ethical guidelines and maintain professionalism when handling sensitive client information.
- Spearheaded the facilitation of social services programs tailored for children with special needs, ensuring personalized support.
- Contributed to the successful implementation of Individual Education Plans (IEPs) and coordinated group therapy sessions to address developmental goals.
- Managed and maintained comprehensive case records, ensuring full compliance with institutional policies and regulatory standards.



REFERENCES

● AVAILABLE ON REQUEST