


Sizwe Bongathini Zondo

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125 Woodford Groove Morningside Durban 4001

 Sizwe Bongathini Zondo

I'm a willing learner, with a good listening skills , natural gift of respect and resilience. I enjoy set time tasks that puts me underpressure. I enjoy working both alone and being the part of team.



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in Sizwe Bongathini Zondo

OBJECTIVE

To achieve my PHD and my postdoctoral qualifications within the next 7 years. Build my professional capacity and have my own research institute

EXPERIENCE

Witwatersrand University

04 April 2022 - Current job

Community Liaison Officer

Coordinating Leveraging local and global air pollution data for epidemiological research (Leap Api) research project. Coordinating Both Wits and Leicester University field data collections.

Engaging local communities facilitating them to support data collectors.

University of South Africa 🇿🇦 (Unisa)

01 July 2021 - 30 March 2022

Trainee Career Guidance Practitioner (TCGP)
Assisting Students with their Careers planning, Supporting them with Understanding of Open Distance Learning, Assisting Students to make possible study plans, Screening Students mental challenges and Assisting them to book for an accurate counseling sessions Presenting to public and Coordinated numerous community outreach events and online conferences including my own program of a Gender Based Violence Awareness, which was then adopted as the University Awareness Campaign for 2022.

SKILLS

Research coordinating,
Project management
Facilitating
Computing
Administration
Communications
Problem Solving
Public engagements
Public speaking
Counseling
Career Guidance and Career planning
Life coaching
Management
Sales
Power point presentations
Negotiating
Qualitative researching

LANGUAGES

XiTsonga
IsiZulu
SiSwati
SeSotho
English
IsiXhosa

Exhilarate

01 January 2021 - 30 June 2021

Sales Team Trainer

Selling insurance in a call center environment and training my junior sales team to make successful work.

TB HIV Care

01 August 2020 - 31 December 2020

Hast Counselor

HIV / AIDS Screening , testing and Counseling. TB screening, Sexual transmitted infections and Covid 19 screening. Community engagements and public meetings.

Mr Price group

05 January 2016 - 30 July 2020

Customer services/ Trace & Collections

Helping over indebted customers to rehabilitate their debts, Tracing overdue accounts and supporting customers with queries especially buying online.

Daly Credit Inc.

01 September 2014 - 05 January 2016

Trace and Debt Collections

Tracing and Collection debts

Corporex/ Tenders Express

01 January 2013 - 30 August 2014

Telesales Consultant

Building client base, generating clients Data, calling clients to sell business software for monthly subscriptions

Ngelengele brokers

01 January 2012 - 30 December 2012

Sales Manager

Recruiting insurance sales team , training them and supporting them to make good sales, and achieve their monthly budgets

MS brokers

01 January 2010 - 30 December 2011

Sales Manager

Recruiting insurance sales team , training them and supporting them to make good sales, and achieve their monthly budgets

IsiNdebele

INTERESTS

Reading and watching YouTube documentaries

ACTIVITIES

Engaging communities prior to the Projects

Volunteer with MiCareer My isisekelo in visiting schools for career guidance workshops

PERSONAL DETAILS

Date of Birth : 07 November 1975

Marital Status : Traditionally married

Nationality : South African

Religion : Christian

Passport : 7511075376086

Gender : Male

Driving Licence : Code 10

Place : Durban

Metropolitan life group

01 May 2008 - 30 January 2009

Sales Agent

Cold canvassing, sales presentations, telephone selling and direct marketing

African life insurance (Sanlam Sky)

01 September 2007 - 30 April 2008

Sales Agent

Cold canvassing, sales presentations, telephone selling and direct marketing

United Express Courier

01 March 2007 - 30 August 2007

Customer service Manager

Assistant customers to locate their consignments and ensuring the accurate information capturing and distributed to relevant stakeholders and potential customers.

Petroport Total service stations

01 May 2006 - 28 February 2007

Nightshift Assistant Manager

Ensuring the smart servicing to our customers and to ensure that data is accurately captured

Tau Risk Consultant

01 May 1999 - 30 December 2005

Security Officer

Providing security and safety reports

Department of Education

01 January 1996 - 31 December 1996

Educator

Teaching English, History and Geography from Grade 8 to Grade 9

St Paul Anglican Church

01 January 2018 - 31 December 2018

Soup Kitchen Assistant and Health Counseling

Supporting Durban Homeless people with food and assist Clinic staff with Health screening and counseling

North Durban Victims Support Team

01 June 2020 - 30 March 2022

Trauma debriefing and Psychosocial counseling
Voluntary assistance of trauma debriefing to
crime victims, Voluntary providing Psychosocial
support to Covid 19 traumatized victims and
Public employees

EDUCATION

University of South Africa (Unisa)

2023

MA Psychology Research
Current studying

University of South Africa (Unisa)

2021

BA Psychology (Honours)
Graduated passed with 70% score

University of South Africa (Unisa)

2019

BA Health Sciences and Social services
(Community Health Psychology)
Graduated passed with 68%

Damelin Management School

2000

Customer service Management Diploma
Graduated

Damelin Correspondence College

1998

Public Relations Certificate
Complete

Falaza High School

1994

Matriculation/ Grade 12
Passed with Bachelor

University of South Africa (Unisa)

2019

Student Mentor Program Certificate
Completed

University of South Africa  (Unisa)

2018

HIV/AIDS Care and Counseling Certificate

Passed

Performance Management Institute

2019

Contact Centre Support Certificate

Completed

PROJECTS

Leap Api Air pollution study

Coordinating Leveraging local and global air pollution data for epidemiological research (Leap Api) research project. Coordinating Both Wits and Leicester University field data collections.

Engaging local communities facilitating them to support data collectors

Human Trafficking and Gender-Based Violence Awareness

Human Trafficking and Gender-Based Violence Awareness is project that I planned monitored and launched, When I change jobs from Unisa to Wits the project was already recognized by the University and adopted to be annual campaign for Unisa KZN region.

REFERENCE

Dr Andrew Warmback - St Paul Anglican church

Church Rector

warmback@deonatal.org.za

031 305 4666 & 083 693 6745

Mrs Candice Chetty - University of South Africa

 (Unisa)

Student Counselor

chettct@unisa.ac.za

031 335 8118

**Professor Francesc Xavier Gomez-Olive -
University of Witwatersrand**

Wits Agincourt center Manager
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Floidy Wafawanaka - Agincourt Wits MRC

Research manager
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071 299 3250

ADDITIONAL INFORMATION

I have more than five years of Community
support volunteering