**Zuziwe Hottencia Chiya**

**D94 Ntonto Zulu drive umlazi 4066**

**Phone: 0710435957**

**E-mail:** **zuziwechiya1@gmail.com**

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| **PERSONAL PROFILE** |

I am highly enthusiastic and flexible social worker with proven ability to delivering vast social services to vulnerable groups. I am highly recognised for accuracy, attention to detail and strong work ethic. furthermore, I have proven remarkable interpersonal and communication skills

I have experience of rendering social work services with regard to case, support, protection and development of vulnerable individuals, groups, families and communities through case work, group work and community work.in my experience I have rendered the above mention services to vulnerable adult affected by sexual abuse, domestic violence, substance abuse and older persons. This incorporates rendering services to large group as form of psychoeducation though awareness campaigns and capacity building workshop to the broader community.

As a qualified social worker I have knowledge of developmental approach integrated into delivering coherent genetic services to individual, family , group and community members at large.in addition I am conversant with social work-related policies and legislations such as the Constitution of the Republic of South Africa ,Children’s Act Domestic Violence Act , trafficking in person Act ,Criminal Procedure Act ,Archives Record Services Act , Sexual Offences act and Batho Pele principle and theories guiding social work practice.

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| **EDUCATION AND QUALIFICATION** |

**2014-2019: Bachelor of social work**

 University of south Africa

**2013-2014: Higher Certificate in Abet**

 University of South Africa

**2010: Matric (Grade 12)**

 Ibisi high school

**2013: Computer certificate**

 Mourema Centre

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| **PROFESSIONAL EXPERIENCE** |

**2019/2022: lifeline Durban Social worker (Victim friendly room at Bhekithemba police station)**

**Duties:**

* Rendering psychosocial support to victims of gender-based violence by providing counselling.
* Providing trauma containment to victims of gender-based violence, need assessment
* Compiling of monthly statistics & reports for management.
* Drafting of referrals to other organizations and stakeholders.
* Conducting home visit to clients and conducting awareness campaigns and Facilitate support group
* Submitting Non-Financial Data (NFD) to the Department of Social Development
* Performing administration such as collecting, compiling and presentation of monthly statistic and reports

**2022-2024: lifeline Durban Social worker (TCC at Prince Mshiyeni Hospital)**

**Duties**:

* rendering ongoing counselling sessions with victims of social misdemeanors focusing on psycho-social and victim empowerment programs as remedial applications to victims.
* conducting home visits and furthermore planning and executing outreach awareness and compiling monthly statistics as well as courts reports
* Supervising, monitoring, training and support to social auxiliary workers. Risk assessment and facilitating support groups.
* Closely working with NPA and court preparation to ensure justice to victims.
* Connecting clients with temporally shelters and on-going telephonic counselling.
* Drafting of referrals to other organizations and stakeholders. Submitting Non-Financial Data (NFD) to the Department of Social Development.
* Performing administration such as collecting, compiling and presentation of monthly statistic and reports

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| **CORE SKILLS** |

* Networking and negotiating skills
* Planning and organizing skills
* Report writing skills
* time management
* critical thinking
* strong facilitation skills
* Good writing and presentation skill
* Building interpersonal relationships
* Organisational and management skills
* Microsoft Office, Windows, Web/ Internet, Email.

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| **REFERENCES** |

Name : Fezile Brown

Designation : Senior social worker

Contact details : 078 133 991 8/031 303 1344

Name : Zanele Vilakazi

Designation : Former Supervisor at Bhekithemba saps

Contact details : 0739218478

Name : Jabulisile Langa

Designation : Site coordinator

Contact details : 0717027949