

# THANDEKA QUEENETH QHAZA

## CONTACTS



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Thandeka Queeneth Qhaza



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English, Xhosa

## PERSONAL ATTRIBUTES

As a dedicated and committed professional, I thrive on challenges and believe in upholding the principles of humanity. I possess excellent communication skills and have a passion for treating people with dignity. I am a fast learner who easily adapts to new situations and welcomes the opinions of others. I value constructive criticism and feedback and actively seek to put it into practice. I am a team player who enjoys collaborating with colleagues to share ideas and achieve common goals. I am not afraid to ask for help and take initiative when necessary.

References will be provided upon request.

Hobbies

Interacting with people

Learning new cultures

Reading

## WORK EXPERIENCE

### **Social Worker/Community Department Manager: The GEM Project, August 2023-Currently**

#### **Responsibilities**

- Conduct risk assessments for new beneficiaries.
- Manage the soup kitchen operations.
- Provide skills training to the community.
- Supervise the Chief Liaison Officer (CLO) and interns.
- Facilitate educational programs for students.

### **Social Worker/Residential Manager: The GEM Project, June 2021-August 2023**

#### **Responsibilities**

- Conduct individual counselling sessions to address children's concerns.
- Perform medical screening and referrals for minor health issues.
- Monitor the monthly nutritional allowance and school material provision.
- Conduct school visits to assess academic and behavioural concerns.
- Conduct home visits to assess family dynamics.
- Facilitate computer classes and supervise library use.

### **Covid-19 Social Worker: Department of Social Development (Contract), December 2020-March 2021**

#### **Responsibilities:**

- - Provided direct services to clients affected by the pandemic.
- - Monitored clients' progress and provided the necessary support.
- - Conducted intake interviews and assessments.
- - Provided individual, family, and group therapy.

### **Gender Base Violence Social Worker: Department of Social Development (Contract), December 2019-March 2020**

#### **Responsibilities**

- - Assessed clients' needs and created personalized service plans.
- - Provided direct services, including case management and crisis intervention.
- - Offered referrals to community resources.
- - Identified potential cases of abuse or neglect and reported them.

**Disability Social Worker: Siyaya Skills Institute, October 2015-June 2019**  
**Responsibilities**

- Assessed clients' needs and developed individualized treatment plans.
- Collaborated with other professionals to provide comprehensive care.
- Facilitated group therapy sessions and provided individual counselling.
- Conducted home visits and offered crisis intervention.
- Advocated for clients and their families.
- Arranged transportation and housing for clients in need.

**Supervisor: Human Science Research Council, 2015**  
**Responsibilities**

- Supervised field workers collecting data on programmatic mapping and size estimation of key populations.
- Compiled and reported data finding.

**Intern Social Worker/Volunteer Social Worker: Dora Nginza Psychiatric Unit, 2013-2015**  
**Responsibilities**

- Provided psychosocial support, case management, counselling, and referrals.
- Conducted family and group work interventions.
- Facilitated awareness and educational programs.

**EDUCATION**

- Bachelor of Social Behavioral in HIV/Aids, 'In Progress' (UNISA), 2025
- Substance Abuse & Rehabilitation, DSD, 2022
- Abuse No More online course, 2022.
- Protective Behavior, Southern Africa, 2022
- Positive Parenting Program, Uviwe, 2022
- Trauma management, NICDAM, 2020
- Effective Interventions for Working with Trauma, 2020
- Conduct outcome-based assessments, AFRI training institute, 2019.
- National Certificate: Management, Service Seta, 2019
- Persona Growth, Revive, 2018
- Bachelor of Social Work, Nelson Mandela University, 2014

## SKILLS

### **Technical:**

- Proficient in MS Word, Excel, PowerPoint, Internet Explorer, and MS Outlook.

### **Interpersonal:**

- Excellent verbal and written communication skills.
- Skilled in problem-solving and conflict management.
- Strong facilitation, counselling, and people skills.
- Diligent with a strong value system.
- Proficient in community/social facilitation, researching, profiling, and needs assessment.
- Experienced in extensive report writing, presentation, and facilitation skills.
- Skilled in planning, organizing, and a sense of responsibility.
- Efficient time management skills.
- Flexible team player with the ability to work independently and under pressure.
- Knowledgeable in dealing with different human behaviours and understanding diverse cultures.
- Good organizational skills