

Thokozile Kamogelo Mtshali

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Objective

I have operated in environments demanding maximum high levels of performance. I am seeking challenging opportunities for me to utilize my abilities and skills to work efficiently and to meet the required needs. With excellent communication skills, speaking and writing which helps me perform above superior levels while I command pressure positively. I am a resourceful team player who excels at building trusting relationships with colleagues, customers or clients.

Experience

- **Merchants SA** 12 October 2018 - 10 December 2018
Customer service agent
I tracked online orders for Makro SA. Helped customers with faulty goods, refunds and exchanges and fixing of goods. I also helped clients with allocating their nearest Makro stores.

Education

- **Tetelo Secondary School** 2016
National Senior Certificate
Grade 12

Skills

- Customer service
- Time management
- Problem solving and efficiency
- Detail orientated

Reference

- **Sarina - Merchants SA**
Team Leader
0712247752